



(210) 521-1800, website: medcall-ers.com



Seniors and the disabled can live independently in their home and avoid nursing home placement or just for safety concerns with our medical alert system. Bilingual operators are always available.

In an EMERGENCY situation, the client simply presses his/her button to activate base unit, the base unit will send signal to our central station, the central station operator talks and listens to the client through the 2-way voice system and immediately sends help to the client and follows up with client until help arrives, also notifies emergency contacts chosen by client. The button can be worn as a necklace or bracelet and are waterproof and have a range of up to 1000 feet from the base unit.



Adjustable Necklace (waterproof)



Climax 1052QTB



Adjustable Bracelet (waterproof)



Climax 1041

How MED-CALL Emergency Response Systems monitors your medical alert system:

System - is monitored 24/7 and always on standby mode and ready for any emergency situation.

System - has a backup battery in case of power loss, system continues to work for up to 20 hours. The battery will recharge once power is restored.

Power loss reporting - if power is lost or system is disconnected, system will report signal to central station that the system has lost power and is running on back-up battery power, triggering a call to client to see why system has lost power.

Button low battery reporting - if necklace or bracelet has a low battery, system will report signal to central station that necklace or bracelet will need to be replaced soon, the office will call client and schedule service call.

Button and system - are tested monthly by a live operator to ensure they are working properly.

Alarms - are recorded for quality assurance.

24 hour central station number - for technical support or questions from on call technician.

We contract with the following insurances, **Amerigroup**, **Community First Health Plans**, **Molina Healthcare**, **Superior Healthplan** and **United** statewide* and also with the **Texas Health and Human Services** in 28 counties to provide Emergency Response Services (ERS) at no cost to you if you are eligible or you can also pay on a **private pay basis** if you prefer, no contract, just pay monthly, cancel anytime. If interested in a medical alert system, please contact our office at (210) 521-1800 or visit our website at medcall-ers.com.

*NOT ALL INSURANCES PROVIDE ERS STATEWIDE